

Some of my students are receiving the error message “User does not exist” when attempting to access my Zoom meetings in Canvas. How can they fix this?

Ask your students follow the steps in the link below.

[Zoom Error: 1001 “User does not Exist” Fix – Brown Center Blog \(stetson.edu\)](#)

source: [Zoom Error: 1001 - User does not Exist - University of Rhode Island :: ITS Wiki \(makekb.com\)](#)